

Lean readies AdjustmentHub Release 3 for General Availability

Toronto – January 1, 2008 – Lean Industries, a leading provider of software solutions for financial institutions and merchant acquiring dispute handling, today announced that Release 3 of its AdjustmentHub advanced dispute management system is available for general release.

Release 3 incorporates a set of new facilities such as

- Parent/child claims capabilities

The grouping of disputes on the basis of card numbers and terminal ids allow for unique work-saving features to improve analyst productivity.

- Extended forms facility

The extended forms manager allows for complete user control over forms and letters, with barcode marking and recognition for automatic matching of incoming documentation with existing dispute cases.

- New report engine

The reporting engine is based on Microsoft Excel report designs, providing for intuitive drag-and-drop creation of XML templates. The runtime portion of the facility combines the templates with data extracts and generates output Excel files for report viewing, printing and distribution.

- Enterprise system plug-in capabilities

Various plug-ins now allow AdjustmentHub to communicate with enterprise systems such as CSC Hogan for cardholder balances and name/address information, CSC CAMS II for card status information, IBM FileNet image storage and retrieval system for claims documentation and forms, Microsoft SQL 2005 database system for storage of cases, and ViewDirect for cardholder check images and electronic statements.

- Linux/Websphere runtime environment

The system can now execute in an enterprise-wide Linux/Websphere 6 environment, in addition to the existing Windows Server/Tomcat environment.

“AdjustmentHub Release 3 is currently the most advanced dispute management system available for commercial use. Its new features undoubtedly make it the most feature-rich system for EFT debit and credit dispute system for both issuers and acquirers”, stated Bjorn Larsen, President and CEO of Lean Industries in Toronto.

About Lean Industries

Lean Industries, the trading name of privately-held Lean Software Services, Inc of Toronto, Canada, is a leading provider of integrated dispute management solutions for issuer financial institutions, payment processors and merchant acquiring organizations. Lean’s software solution manages dispute processing for any payment product and includes advanced workflows for claims tracking and management. Full image processing is included for all forms management and claims documentation, along with electronic interfaces to EFT switching networks and signature image exchange systems.